Parent information on the

Children’s eSafety Commissioner

The Office of the Children’s eSafety Commissioner (the Office) was established on 1 July 2015. The Office allows children suffering from serious cyberbullying to submit complaints about such content to have it removed if social media companies do not remove the offending content after it has been reported to them.

How are complaints made?
The Office receives complaints through an online form. The form may be completed by the child making a cyberbullying complaint with the help of a trusted adult.

Upon receipt of a complaint, the Office may:
- Contact the social media platform or the alleged poster of the content to secure removal
- Refer the incident to the child’s school for resolution
- Refer the matter to the police if it warrants attention from a law enforcement agency

What to do if your child is being cyberbullied
Advertise them to:
- Avoid retaliating or responding
- Collect the evidence - keep mobile phone messages and print emails or social networking conversations
- Block the bully and change your child’s privacy settings
- Report the abuse to the social media service
- If the bullying involves other students from Trinity, inform the School
- If your child continues to be cyberbullied and you believe it is having a seriously threatening, intimidating, harassing or humiliating effect, assist your child in making a complaint on the Commissioner’s website.
- Consider informing the police

More information on the role of the Office, how to deal with cyberbullying and how to lodge a complaint is available on the website.

The School’s counsellors are available to help support your child and you. Please feel free to contact them on 9581 6035. The Kids Helpline also provides a private and confidential, telephone and online counselling service for young people. Encourage your child to speak to them if they are in need of extra counselling support. The Kids Helpline also manage Parentline, a confidential telephone counselling service providing counselling and support for parents and care-givers.

For further information on the Office of the Children’s eSafety Commissioner go to: www.esafety.gov.au

Mr Peter Green
Deputy Head Master